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1 Phone overview

2 Getting started

2.1 Installing the SIM Cards

SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PUK (PIN Unlocking Key), IMEI (International Mobile Equipment Identity), network information, contacts data, and short messages data.

1) Remove the back cover and lift the battery away.

2) Insert the SIM card into the SIM card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card facing downward, till the SIM card cannot be further pushed in.

3) With the metallic contacts of the battery facing the metallic contacts in the battery slot, press the battery down until it locks into place, then fix its back cover.

3 Using the Menus

3.1 Contacts

The mobile phone can store up to 500 phone numbers.

3.2 Messages

You are able to create, read, send and delete messages through this function.

Note: If message memory gets full, a blinking message icon appears on the top of the screen. To receive messages, you need to delete some of the existing messages.

3.3 Call logs

Through this function, you can view a list of missed calls, dialed calls and received calls etc.

3.4 Multimedia

3.4.1 Video recorder

This function enables to record dynamic pictures. You can press OK key to capture video clips; left soft key to access Options; right soft key to exit capture interface.

Audio player

Use this function to play audio files. In music player interface, you can press up or down direction key to tune volume.

Video player

Use this function to play video files. In video player interface, you can press up or down direction key to tune volume.

FM radio

You can use FM radio with automatic tuning and saved channels. Before

using this function, please insert earphone into its corresponding slot.

Sound recorder

Use this function to record audio files. The phone supports WAV and AMR format.

Image

You can view the pictures or images through this function.

3.5 Audio Player

Use this function to play audio files. In music player interface, you can press up or down direction key to tune volume.

3.6 Camera

Use this function to capture pictures.

3.7 Application

Calculator

The calculator can add, subtract, multiply and divide.

Clock

Three alarm clocks are set but deactivated by default. You can activate one, multiple or all of them as needed. For each alarm clock, the ringing date and the ringing time can be set.

SIM services

STK service is the tool kit of SIM card. This phone supports the service function .The specific items are depended by SIM card and network. Service menu will be auto added to the phone menu when supported by network and SIM card.

Bluetooth

You can transfer data, such as music to other device using Bluetooth. Search the device and accept/transfer data. The received data is automatically stored in the directory.

Torch

Select on or off as you per needed.

Note: In idle screen, long press right soft key can turn on/off the torch.

3.8 My files

The phone provides a certain space for users to manage files and supports the Micro SD card. You can use the file manager to conveniently manage various directories and files on the phone and the Micro SD card.

information; please refer to “help” in the game.

3.9 Internet

This function enables you to use the internet.

3.10 Calendar

Once you enter this menu, there is a monthly-view calendar for you to view the date; you can go to any day you want.

3.11 Settings

Call settings

- **Dual-SIM:** Access this item to perform following operations: Standby mode, Reply by master SIM, Set SIM name and set dual SIM call divert.
- **Call divert:** this network function enables you to forward incoming calls to another number you have previously specified.
- **Call waiting**: Network dependent
- **Call barring:** The call barring function enables you to bar calls as needed. When setting this function, you need to use a network barring code, which can be obtained from the network operator.
- **Others:** Vibration on call connection, reply via SMS, blacklist and auto call recording.

Phone Settings

- **Date & time:** Set time, date, time format and date display type.
- **Language settings:** Select the display language for the mobile phone.
- **Dedicated Keys:** Customize the shortcut functions of the Up, Down, Left, and Right direction keys. In the standby interface, you can press a direction key to directly enter the function menu corresponding to that direction key.
- **Scheduled power on/off:** Set the time when the mobile phone will be automatically powered on or off.
- **Power management:** You can view remaining battery through this function.

Display

Users can access this item to set animation effect, wallpaper, idle display, brightness, backlight, keypad backlight time etc.

Security settings

This function provides you with related settings about safety use. The initial phone lock code is set to 4321 by the manufacturer.

Profiles

The mobile phone provides multiple user profiles, including General, Silent, Meeting, Indoor and Outdoor.

Connections

Through this function, you can set network account, GPRS Service, data connection settings and network selection through this function.

Restore factory settings

Use this function to restore factory settings. Note: The initial phone lock code is 4321.

4 SAR (Specific Absorption Rate) Information

The highest SAR value for this mobile phone is <1.6 W/Kg, in accordance with the requirements of the ICNIRP, which recommended that the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue. For more information, please visit our website (**www.lavamobiles.com**) to query.

Safety precautions:

- Use a wireless hands-free system (Headphone, headset) with a low power Bluetooth emitter
- Make sure the cell phone has a low SAR

- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
- Use cell phone when the signal quality is good
- People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

5 E-waste Disposal Mechanism

'E-waste' means waste electrical and electronic equipment (WEEE). In other words E-waste is a popular, informal name for electronic products nearing the end of their "useful life". For more details about e-waste please refer e-waste rules, 2011 **www.moef.nic.in**

6 Do’s and Don’ts for disposal e-waste

Do’s:

- Ensure that an Authorized Person repairs your Lava products
- Call Our Local Authorized Collection Centers to Dispose Lava products
- Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorized Collection Point or Collection Center.
- Separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always remove the battery from the product, when you do not

intend to use the product anymore it in future.

Don’ts:

- Do not Dismantle your Lava Product on your own
- Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.
- Do not dispose-off the e-waste in landfills
- Never dump E-waste in garbage bins.
- Do not dispose of your product at municipal waste bins or rooms.
- Do not throw used batteries into household waste.

7 Consequences of improper handling and disposal of E-Waste

- Improper disposal of waste prevents natural resources from being

re-used.

- Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
- If e-waste is not properly disposed of, it can threat to the health and well-being of humans and animals and it also has adverse effect on the environment.
- Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.

For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our

website **www.lavamobiles.com** or please view this link for the details of Service Centers **http://www.lavamobiles.com/support-services.**

8 Troubleshooting

Service Center number

No.:+919560394002

Kindly note please send area code of place through SMS to this No. and in return you will get address of service center nearest to you by SMS

Frequently Asked Questions and Troubleshooting

Frequently Asked Questions	Cause and Solution

Fail to switch on	Press the power key for over 1 second. Check if the battery is properly connected. Please remove and install it again and retry; Check if battery is appropriately charged.
Fail to connect to network	In case of Weak signal, please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information.
Display information while turning on	Check if the SIM card is installed correctly Handset lock password: If the handset lock is activated, you have to input handset password. **Input PIN:** if Inputting PIN while turning the phone on each time is activated, you have to input the PIN code. **Input PUK code:** When you've input wrong PIN code for 3 times will lock the SIM card. You need to input the PUK

	code provided by your network provider.
Poor quality of calling	Please check if the sound volume is tuned properly In an area with poor network conditions, example: basement, the signal might be weak. Try searching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may not be able to call because of line congestion.
Standby duration shortened	The standby duration is relative to the network systems. While the mobile phone is in an area with poor signal strength and cannot receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is recommended that you turn off your mobile in area with no signal reception to save battery. **Need replacing the battery**: Please change to a new battery as battery performance may decrease after

	prolonged usage.
SIM Card Error	**Dirt on the metal surface of an SIM card**: Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact your network service provider.
Fail to dial out	Please check if you press the dial key after typing the number. Please check if calling is forbidden because of default settings. Please check if the SIM is valid. Please check if the call barring is set. Please check if the fixed dial function is set.
Callers cannot contact you	Please check if the mobile phone is on and connected with the network. Please check if the Call barring or call divert is activated. Please check if the SIM card is valid.

Fail to charge	May be due to poor contact. Please check if the plug is connected well. Please confirm if the environment temperature is within the range of 0ºC ~40ºC while charging. If the battery or charger is damaged in that case you need to replace it.

9 Lava warranty certificate

Limited warranty:

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as “product”)

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

LAVA Warranty

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

You shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or

dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation

- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.
- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has

been used in equipment other than that for which it has been specified usable by LAVA.

- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

ad the guidelines for safe and efficient use as mentioned in the manual.

ad the terms and conditions of your Lava warranty in the manual.

ep your original receipt; you will need it for warranty services if asked to produce.

esent this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service

centers given in the service guide. Please visit our Website www.lavamobiles.com for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEI No. …….

Dealers Stamp …….

Date of purchase ……..

Model No. ……..